



Debtors Management
A S Chetty Building
333 Church Street
Pietermaritzburg
3201

APPLICATION FOR COVID RELIEF REBATE

Tel: 033 392 2991

033 392 2702

Email: Covid19relief@msunduzi.gov.za

Website: <http://www.msunduzi.gov.za>

2021

DETAILS:

PLEASE COMPLETE IN BLOCK LETTERS

FULL NAME OF ORGANISATION/ OWNER:

NAME OF PRINCIPAL/CHAIRPERSON:

IDENTITY NUMBER (ATTACH COPY OF ID)

PROPERTY/ ERF DESCRIPTION

ACCOUNT TYPE(DOMESTIC/ BUSINESS)

RATE NO:

WATER ACC NO:

ELECTRICITY ACC NO:

STREET NUMBER

STREET NAME

SUBURB

CITY / TOWN

POSTAL CODE

POSTAL ADDRESS

CELLULAR PHONE NUMBER (Preferred)

OFFICE NUMBER

E-MAIL ADDRESS

DOMICILIUM CITANDI ET EXECUTANDI
(Service address for legal process)

POSTAL CODE

CONDITIONS OF THE COVID 19 CRELIEF REBATE

1. Government Debtors on qualifying will be offered **100% discount on the rates interest and collection charges.**
2. Business Debtors on qualifying will be offered 25% discount on the services arrear balance as at 30 September 2020 and 100% discount on the rates interest.
3. Domestic / Household Debtors on qualifying will be offered 30% discount on the services arrear balance as at 30 September 2020 and the 100% discount on the rates interest.
4. Other Debtors on qualifying will be offered 30% discount on the services arrear balance as at 30 September 2020 and the 100% discount on the rates interest.
5. Indigent Debtors, Public Benefit, Religious, Non- Profit Organisations on qualifying will be offered 50% discount on the services arrear balance as at 30 September 2020 and the 100% discount on the rates interest.
6. The above relief will be offered to qualifying customers subject to:
 - 6.1 All debt to be paid with 50% deposit and the balance of the debt (less the discounted amounts) to be paid in three (3) equal instalments.
 - 6.2 Discounts to be applied to the accounts after the last instalment is paid and reflecting on the account or after the debt is settled (if paid in a single instalment).
 - 6.3 Debtors will complete the new service application form and the supply copies of identity document of the account holder
 - 6.4 The Municipality will conduct financial risk assessment to each applicant and where found that the customer risk profile has changed, the debtor will accept a reviewed their services deposit, minimum services deposit being an average of one month's municipal rates & services charges. The increased deposit requirement will be paid in three month's instalments after receiving the discount.
 - 6.4 All rates capital balances are paid in full and are not discounted.
 - 6.5 The Covid 19 Relief Offer shall be communicated to the applicant in writing and such offer will be valid 30 days after of the date of the offer letter.
7. No Discounts will be applied for properties being transferred/ sold / executed/ donated or for a period of six (6) months after receiving a discount
8. All payments related to the Covid19 Relief Discount offer must be made direct to the Msunduzi Municipality.

DECLARATION

I, the undersigned, _____, in my capacity the applicant of the abovementioned property, do hereby declare that the information supplied is to the best of my knowledge, true and correct.

I agree / consent to the above-mentioned conditions

SIGNATURE OF APPLICANT

DATE